

## Provider Transition Activity Assessment (PTAA)

### Background

Supporting the capacity of the NGO sector to successfully transition to the National Disability Insurance Scheme (NDIS) is a major priority for the NSW Government. Since the commencement of *Stronger Together 2* in 2011, the NSW Government has invested over \$30 million in a range of initiatives to expand the capacity of the industry and workforce.

FACS has completed a second round of desktop assessments to further assess the maturity level of provider transition to the NDIS.

### Provider Transition Activity Assessment (PTAA)

The Provider Transition Activity (PTAA) assessment was conducted by FACS to guide further work with providers for the remainder of the transition period. The assessment was conducted in the first half of 2017, largely based on data from 30 June 2016.

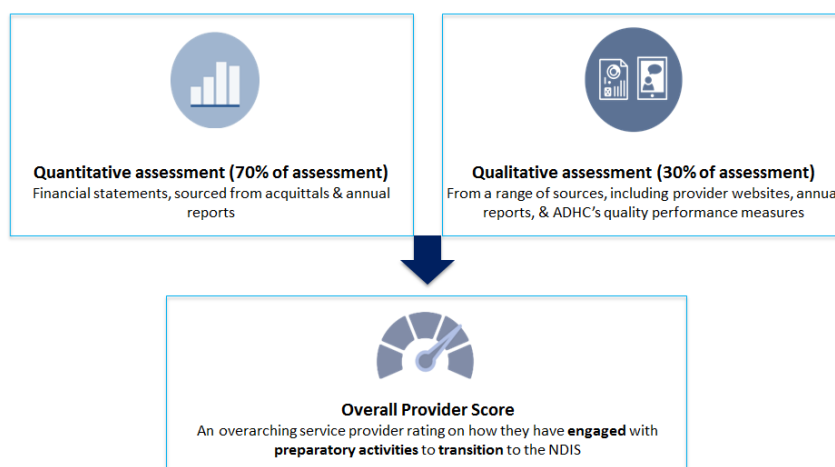
The overall assessment consisted of 334 non-government organisations (NGOs) only, councils, local health districts and state government bodies were not included. Providers were assessed on qualitative and quantitative components for comparison with phase one results.

It should be noted the purpose of the assessment was to capture overall trends. There are limitations in the data on which the assessments are based, and the results are likely to underestimate the actual maturity of the sector.

### Provider Transition Activity Assessment – methodology and results

A matrix and assessment process was developed to capture the state of the sector in transitioning to the NDIS and to determine the need for further support.

A limited desktop assessment considered quantitative financial measures and qualitative aspects by analysing financial reports and information from websites and annual reports.

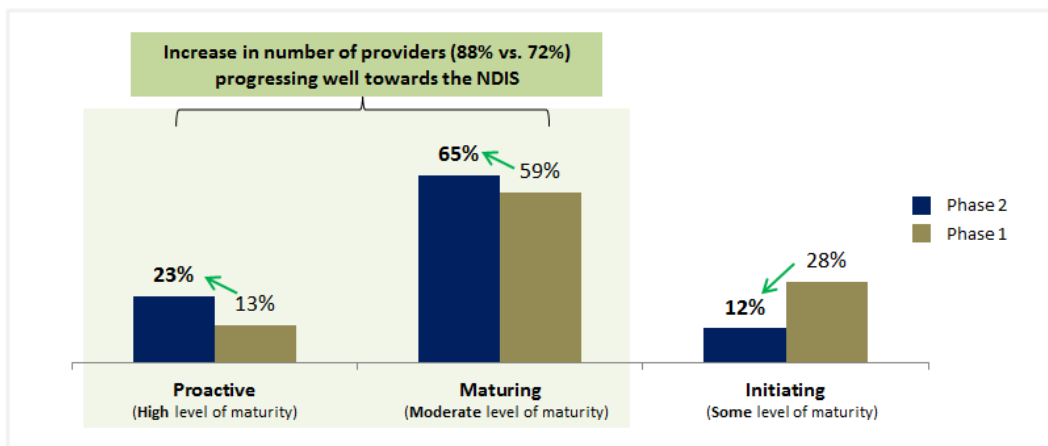


The assessment is a snapshot in time based on available data sources at the time of assessment. Components of the assessment were based on publicly available information. This is likely to **underestimate** the level of maturity of the sector by not taking into account some activities, such as strategic planning, which is not always publicly available.

In consideration of both the limitations and confidentiality of the data, individual results will not be released or shared with external parties.

### Overall results

- Overall, the assessment showed that provider level of maturity has increased from 72% to 88% (16% increase) rating as 'proactive' or 'maturing'.



- When comparing results between small organisations (less than \$1 million ADHC funding) and large organisations (more than \$1 million ADHC funding), smaller organisations overall had a slightly higher level of maturity; similar to phase one results.
  - Smaller organisations** were more ready according to quantitative measures, such as the availability of cash to cover expenditure (relative to their size).
  - Larger organisations** were more ready according to qualitative measures, such as strategic planning, marketing, risk management, and governance and service delivery.
- Many providers have updated their websites to include information about the NDIS, with some offering personalised assistance with planning for the transition. There has also been more evidence of strategic plans in preparation for the transition to the NDIS.

### Continuing transition activities

FACS is continuing to fund transition initiatives to support providers, these include:

- Transition Assistance Program (TAP) a \$5 million program to support service providers in regional and remote areas.
- Building Capacity of Aboriginal People (BCAP) and Aboriginal Disability Provider Grants (ADPG) – funding for projects that increase the capacity of the Aboriginal disability service market.
- Continuation of key initiatives under the Industry Development Fund, in partnership with National Disability Services, including the extension of NDS Sector Support Consultants.