Aboriginal Home Care Service
Community Options Fact Sheet January 2012

Community Options

Short-term intensive support when you need it most

■ Are you an Aboriginal person who is eligible for Home and Community Care (HACC) services?
■ Do you have a disability or are frail aged?
■ Do you need some short-term support to get you through a difficult time?

If you’re having trouble managing your basic needs at home or are at risk of entering a residential care home, Community Options may be able to give you the short-term support you need to stay in your home.

Community Options may be able to help if:

■ You have complex needs which are different to most other clients
■ You need extra help to organise your care and support
■ You have multiple disabilities, your condition is unstable or needs monitoring
■ You have inadequate community supports, are financially disadvantaged or geographically isolated
■ You have a carer who is ill and stressed

Community Options offers Aboriginal clients and their carers short-term, intensive case management and brokerage services to keep them living in their own homes.

Through our case management services, a case worker can coordinate your community care services and advocate on your behalf to help you get the services you need.

Through our brokerage services, we can organise and pay for the care and support you need, like buying or leasing one-off goods or services that improve your quality of life and help you stay at home, or care and support services not usually available through the community care network. Examples might include buying a microwave to heat your delivered or pre-prepared meals, or getting podiatry services.

Contact: Aboriginal Access & Assessment Team
Phone: 1300 797 606 (cost of a local call)
Email: AboriginalAccessAssessmentTeam@facs.nsw.gov.au

The Home Care Service of NSW is a statutory authority administered by Ageing, Disability and Home Care, Department of Family and Community Services NSW and is funded by the Home and Community Care program, a NSW and Australian Government initiative to help people in need.
Assessing your needs

Contacting your local Aboriginal Home Care branch is the first step. An Aboriginal Assessment Officer will then contact you to talk to you about your needs and ways in which we might help. If you are assessed as needing a Community Options package, you will be referred to your local Aboriginal Community Options Coordinator who will talk to you about your needs and ways we may be able to help.

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