



# Advocacy and Information Services Directory

**Version 6.2**

**Prevention and Pathways Directorate  
Family & Community Services, Ageing, Disability and Home Care**

**July 2012**



**Family &  
Community Services**  
Ageing, Disability & Home Care

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# 1. Introduction

Advocacy and information services perform a crucial role in the disability sector by helping people to make informed decisions about their lives and helping them to choose how they wish to engage with their communities.

The NSW Department Human Services Ageing, Disability and Home Care (ADHC) supports advocacy and information organisations to provide free services to people with a disability, their families and carers.

In the development of this directory, our ADHC funded advocacy and information services provided us with their contact details, addresses and a brief description of their services.

## 1.1 What are Information Services?

*Information services seek to facilitate knowledgeable, connected and capable individuals and communities.*

Information services, including print disability services, provide accessible information to people with a disability, their families and carers as well as to the broader community. This support provides specific information about access to the community, disability supports and equipment and promotes the development of community awareness. Information services may also provide information in easy-to-read formats, including plain English and community languages, culturally welcoming images, e-text and symbol communication to increase the reach of information.

Funded information services are guided by and required to comply with the [NSW Information Program Guidelines \(Disability\)](#). The guidelines have been informed by extensive consultation processes via discussion papers and direct liaison with the NSW information sector.

[Accessible Version NSW Information Program Guidelines \(Disability\)](#)

## 1.2 What are Advocacy Services?

*Individual advocacy promotes the rights of people with a disability as respected and valued participants in the community with equal opportunity, choice and inclusion.*

Advocacy services enable people with a disability to increase the power and control they have over their lives in order to enjoy what they see as a 'good life' for themselves. Services encourage and assist people with a disability to achieve and maintain their rights as citizens and achieve equity of access and participation within their communities.

Funded advocacy services are guided by and required to comply with the [NSW Advocacy Program Guidelines \(Disability\)](#). The guidelines have been informed by extensive consultation processes via discussion papers and direct liaison with the NSW advocacy sector.

[Accessible Version NSW Advocacy Program Guidelines \(Disability\)](#)

## 1.3 How to use the Directory

ADHC organises its services by Regions. There are six Regions across the State as indicated below.



This Directory will assist you to locate a funded advocacy and/or information service near you. The Table of Contents on page 2 includes hyperlinks that will take you directly to State-wide advocacy or information services, more detailed maps of each of the ADHC Regions, and lists of services in each Region.

For ease of navigation, we have included a number of hyperlinks on the bottom of each page that will take you back to the section of your choice.

**For Australian Government funded Disability Advocacy Agencies in New South Wales please “Click” the following link:**

[Department of Families, Housing, Community Services and Indigenous Affairs – Disability Advocacy Agencies](#)

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## 2. Statewide Advocacy Services

# Better Hearing Australia

<http://www.betterhearingsydney.org.au>

### **Contact Details:**

Business Address:

29 Burwood Road  
CONCORD NSW 2137

Phone: (02) 9744 0167

Fax: (02) 9744 7492

TTY: (02) 9744 0124

E-mail: [bhasyd@ozemail.com.au](mailto:bhasyd@ozemail.com.au)

### **CENTRAL COAST**

Business Address:

59 Mann Street  
GOSFORD NSW 2250

Phone: (02) 4324 0275

Fax: (02) 4321 0682

E-mail: [bhacc1@bigpond.com](mailto:bhacc1@bigpond.com)

### **NEWCASTLE**

Business Address:

61 Christo Road  
WARATAH NSW 2298

Phone: (02) 4968 8050

Fax: (02) 4968 8663

E-mail: [bhanewc@tadaust.org.au](mailto:bhanewc@tadaust.org.au)

### **WAGGA WAGGA**

Business Address:

Information & Resources Centre  
Rear 12 Docker Street

Postal Address:

PO Box 5156  
WAGGA WAGGA NSW 2650

Phone: (02) 6925 2002

Fax: (02) 6925 0005

E-mail: [bhawagga@lizzy.com.au](mailto:bhawagga@lizzy.com.au)

### **Brief Overview:**

Better Hearing Australia (BHA) is a non-profit, self-help organisation run by individual branches and provides Australia-wide community support and hearing loss management services for people with a hearing impairment.

BHA branches provide help and assistance, information and training services to many thousands of Australians with hearing loss and disorders of the ear, and to their partners, family and friends and to those who work with people with hearing loss.

**Service Area:** Statewide

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## 2. Statewide Advocacy Services

# Drug and Alcohol Multicultural Education Centre (DAMEC)

<http://www.damec.org.au>

### **Contact details:**

Business Address:

Level 1 619 Cleveland St

REDFERN NSW 2016

Phone: (02) 9699 3552

Fax:

E-mail: [administration@damec.org.au](mailto:administration@damec.org.au)

### **Brief Overview:**

The Drug and Alcohol Multicultural Education Centre (DAMEC) is a state wide, non-profit, non government organisation funded by NSW Health and Ageing, Disability and Home Care (ADHC). DAMEC is a registered charity and its primary focus is to bridge the service gap by assisting and supporting Alcohol, Tobacco and Other Drug (AT&OD) service providers to make a difference to the way they access and service culturally and linguistically diverse (CALD) client.

DAMEC's Carer Support Program provides information and support to people from culturally and linguistically diverse backgrounds affected by drug and alcohol issues, their families and carers.

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**Service Area:** Statewide (Bankstown, Liverpool and Fairfield LGAs)

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## 2. Statewide Advocacy Services

# Intellectual Disability Rights Service NSW

<http://www.idrs.org.au>

**Contact details:**

Business Address:

Suite 2C

199 Regent Street

REDFERN NSW 2016

Postal Address:

PO Box 3347

REDFERN NSW 2016

Phone: (02) 9318 0144

Fax: (02) 9318 2887

Free call outside Sydney: 1800 666 611

E-mail: [info@idrs.org.au](mailto:info@idrs.org.au)

**Brief Overview:**

The Intellectual Disability Rights Service (IDRS) provides legal advice, information and education to people with an intellectual disability. IDRS also works to improve legislation, policies and services for people with an intellectual disability in NSW.

The Criminal Justice Support Network (CJSN) works with people with an intellectual disability who come into contact with the criminal justice system in NSW.

CJSN operates a 24/7 support service for people with an intellectual disability in police custody only on 1300 665 908.

**Service Area:** Statewide

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## 2. Statewide Advocacy Services

# Multicultural Disability Advocacy Association of NSW

<http://www.mdaa.org.au/>

### **Contact details:**

#### **MDAA Head Office**

10-12 Hutchinson Street

GRANVILLE NSW 2142

Office Hours: Monday - Friday, 9.00am - 5.00pm

Phone: Toll free: 1800 629 072

Or (02) 9891 6400

Fax: (02) 9897 9402

National Relay Service: 133 677

Postal Address:

PO Box 884

GRANVILLE NSW 2142

### **Brief Overview:**

The Multicultural Disability Advocacy Association of NSW (MDAA) is an organisation for people from non-English speaking backgrounds (NESB) with disability, their families and carers. MDAA is the only advocacy service in NSW available specifically to people from NESB with disability.

The aim of MDAA is to promote, protect and secure the rights and interests of people from NESB with disability, their families and carers in NSW.

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## 2. Statewide Advocacy Services

# NSW Council for Intellectual Disability

<http://www.nswcid.org.au>

### **Contact details:**

Business Address:

Level 1

418A Elizabeth Street

SURRY HILLS NSW 2010

Phone: (02) 9211 1611

Fax: (02) 9211 2606

Free call: 1800 424 065

E-mail: [mail@nswcid.org.au](mailto:mail@nswcid.org.au)

### **Brief Overview:**

The NSW Council for Intellectual Disability (NSW CID) is the peak body representing the rights and interests of people with intellectual disability in NSW. NSW CID undertakes systemic advocacy at all levels of government to ensure the physical, emotional, social, educational and economic rights of people with an intellectual disability are met.

NSW CID also runs a statewide information service for people with an intellectual disability, their family and carers called ASKCID. This includes a telephone service, library, electronic resources, website and publications. NSW CID also produces a free monthly e-news for anyone interested in keeping informed on issues and news that is important to people with intellectual disability.

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## 2. Statewide Advocacy Services

# Parents of Deaf Children

<http://www.podc.org.au>

### **Contact details:**

Business Address:

Block D 361-365 North Rocks Road  
NORTH ROCKS NSW 2151

Postal Address:

PO Box 4748  
NORTH ROCKS NSW 2151

Phone: (02) 9871 3049

Fax: (02) 9871 3193

TTY: (02) 9871 3025

E-mail: [info@podc.org.au](mailto:info@podc.org.au)

### **Brief Overview:**

*Parents of Deaf Children (PODC), formerly Parent Council for Deaf Education, is a non-profit organisation, supporting families with babies, young children, and teenagers who are deaf or hard of hearing. The organisation offers a range of information and support services for parents and carers, respecting the method or methods of communication chosen by a family for their child. PODC also has an advocacy role and acts as a representative body for families in relation to the Department of Education and Communities. In collaboration with parents, PODC works with professionals, other organizations and a range of government departments. It strives to promote access and equity in relation to all available services.*

PODC seeks to enhance opportunities for families of children with hearing loss through a network of parent groups called PODs. These groups meet regularly and provide parent to parent support and information for participants. They take place in various locations, including Sydney's North, North West, Central Coast, South West and the Sydney CBD. A group also meets in the Mid North Coast of NSW.

Members are automatically subscribers to a quarterly magazine, Sound News, allowing members access to current relevant information and articles about a wide range of issues relating to parenting and the challenge of providing an education for a child with a hearing loss.

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## 2. Statewide Advocacy Services

# Spinal Cord Injuries Australia

<http://www.scia.org.au>

### **Contact details:**

Business Address:

1 Jennifer Street

LITTLE BAY NSW 2036

Postal Address:

PO Box 397

MATRAVILLE NSW 2036

Telephone: (02) 9661 8855

Toll free: 1800 819 775 (people with disabilities and their carers outside Sydney)

Fax: (02) 9661 9598

### **Brief Overview:**

The purpose of Spinal Cord Injuries (SCI) Australia, formerly known as the Australian Quadriplegic Association, is to offer services that ensure the social and physical environment enables people with quadriplegia and similar physical disabilities to be full participating members of their local communities. SCI offers advocacy services to assist in solving individual problematic issues within their local areas.

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## 2. Statewide Advocacy Services

# Stroke Recovery Association NSW

<http://www.strokensw.org.au>

### **Contact details:**

Postal Address:

PO Box 3401

PUTNEY NSW 2112

Phone: (02) 9807 6422 or 1300 650 594

Fax: (02) 9808 6173

E-mail: [info@strokensw.org.au](mailto:info@strokensw.org.au)

### **Brief Overview:**

The Stroke Recovery Association aims to assist in maximising the recovery of individuals who have suffered a stroke, and reduce the impact on their family/carers and the community. The Association is a focal point for any information about stroke recovery and prevention.

The Stroke Recovery Association coordinates over 50 Stroke Recovery Clubs, which are volunteer-run self-help/social support groups, throughout urban and rural NSW.

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## 2. Statewide Advocacy Services

# The Deaf Society of NSW

<http://www.deafsocietynsw.org.au>

### **Contact details:**

#### **Parramatta Office**

Business Address:  
Level 4  
69 Phillip Street (entry via Horwood Place)  
PARRAMATTA NSW 2150

Postal Address:  
PO Box 1060  
PARRAMATTA NSW 2124

Phone: (02) 8833 3600  
TTY: (02) 8833 3691  
Fax: (02) 8833 3699  
E-mail: [info@deafsociety.com](mailto:info@deafsociety.com)

#### **Free Call numbers for people outside Sydney**

Phone: 1800 893 855  
TTY: 1800 893 885  
Fax: 1800 898 333

#### **Hunter Office**

Business Address:  
Suite 1 (Ground floor)  
133 King St  
NEWCASTLE NSW 2300

Postal Address:  
PO Box 1098  
NEWCASTLE NSW 2300

Phone: (02) 4929 7494  
Mob/SMS: 0410 909 286  
TTY: (02) 4929 7494  
Fax: (02) 4929 1404  
E-mail: [hunter@deafsociety.com](mailto:hunter@deafsociety.com)

#### **Northern Office**

Business Address:  
22 Conway St  
LISMORE NSW 2480  
Postal Address:  
PO Box 1148  
LISMORE NSW 2480  
Phone: (02) 6622 8332  
TTY: (02) 6622 4028  
Fax: (02) 6622 4886  
E-mail: [northernnsw@deafsociety.com](mailto:northernnsw@deafsociety.com)

### **Brief Overview:**

The Deaf Society of New South Wales is a non-profit agency which believes in “equity for deaf people”. It has provided support services and programs for people who are Deaf, Deafblind and hard of hearing, and their families since 1913. Services include individual support and referral, Walk In service, independent living skills training, Auslan (Australian Sign Language) interpreting, courses delivered in Auslan, Auslan courses, Employment Service, Deaf-friendly Families program, Deaf awareness training, Translation Service, Deaf Community development and support, advocacy and outreach to regional NSW. The organization is a Registered Training Organisation (RTO) and Disability Employment Service (DES) provider.

**Service Area:** Statewide – offices in Parramatta, Newcastle, Niagara Park (Central Coast), Boambee (Coffs Harbour), Lismore, Tamworth and Albion Park Rail (South Coast). For full contact details go to [www.deafsocietynsw.org.au/contact/our\\_offices.html](http://www.deafsocietynsw.org.au/contact/our_offices.html) The Deaf Society also provides services regularly in Nowra, Orange, Pt Macquarie and Tweed Heads.

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### 3. Statewide Information Services

## Autism Spectrum Australia (ASPECT)

<http://www.autismspectrum.org.au>

#### **Contact Details:**

Business Address:

Forest Ridge Business Park

Building 1 Level 2 14 Aquatic Drive

FRENCHS FOREST NSW 2086

Phone: (02) 8977 8300

Fax: (02) 8977 8399

E-mail: [contact@autismspectrum.org.au](mailto:contact@autismspectrum.org.au)

#### **Brief Overview:**

We are the country's largest not-for-profit autism specific service provider. Aspect builds confidence and capacity in people with an autism spectrum disorder (ASD), their families and communities by providing information, education and other services.

The Recipe for Success Program and the Building Links Program provide information and respite services to people with autism their families and their carers.

**Service Area:** *Statewide*

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### 3. Statewide Information Services

## Better Hearing Australia

<http://www.betterhearingsydney.org.au>

#### **Contact Details:**

Business Address:

29 Burwood Road

CONCORD NSW 2137

Phone: (02) 9744 0167

Fax: (02) 9744 7492

TTY: (02) 9744 0124

E-mail: [bhasyd@ozemail.com.au](mailto:bhasyd@ozemail.com.au)

#### **CENTRAL COAST**

Business Address:

59 Mann Street

GOSFORD NSW 2250

Phone: (02) 4324 0275

Fax: (02) 4321 0682

E-mail: [bhacc1@bigpond.com](mailto:bhacc1@bigpond.com)

#### **NEWCASTLE**

Business Address:

61 Christo Road

WARATAH NSW 2298

Phone: (02) 4968 8050

Fax: (02) 4968 8663

E-mail: [bhanewc@tadaust.org.au](mailto:bhanewc@tadaust.org.au)

#### **WAGGA WAGGA**

Business Address:

Information & Resources Centre

Rear 12 Docker Street

Postal Address:

PO Box 5156

WAGGA WAGGA NSW 2650

Phone: (02) 6925 2002

Fax: (02) 6925 0005

E-mail: [bhawagga@lizzy.com.au](mailto:bhawagga@lizzy.com.au)

#### **Brief Overview:**

Better Hearing Australia (BHA) is a non-profit, self-help organisation run by individual Branches and provides Australia-wide community support and hearing loss management services for people with a hearing impairment.

BHA Branches provide help and assistance, information and training services to many thousands of Australians with hearing loss and disorders of the ear, and to their partners, family and friends and to those who work with people with hearing loss.

**Service Area:** Statewide

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### 3. Statewide Information Services

## Brain Injury Association of NSW

<http://www.biansw.org.au>

#### **Contact details:**

Business Address:

Suite 102 Level 1 3 Carlingford Rd

EPPING NSW 2121

Phone: (02) 9868 5261

Or 1800 802 840

Fax: (02) 9868 5619

Email: [mail@biansw.org.au](mailto:mail@biansw.org.au)

#### **Brief Overview:**

The Brain Injury Association of NSW provides a free and comprehensive information service. Any person affected by or interested in acquired brain injury in NSW may contact the service by phone, email, or drop-in. We can help with questions about what an acquired brain injury is, its effects and impacts on families, what services are available in your area, and what government programs you may be able to access. We also maintain a searchable on-line database of services, statistics, and information.

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## 3. Statewide Information Services

# Cancer Council NSW

<http://www.cancercouncil.com.au>

### **Contact details:**

Business Address:

CENTRAL & SOUTHERN SYDNEY REGION

153 Dowling St

WOOLLOOMOOLOO NSW 2011

Cancer Helpline 13 11 20

Email: [supportinfopack@nswcc.org.au](mailto:supportinfopack@nswcc.org.au)

### **Brief Overview:**

Cancer Council NSW is a community funded, community focused cancer charity dedicated to the defeat of cancer. Through the development of prevention strategies, research into new treatments and cures, and by providing clinical and emotional support to those affected by cancer, we work towards realising our vision of a society where lives are not cut short by or their quality diminished by cancer. We have the broadest reach of any cancer organisation in New South Wales and have been a trusted cancer charity for more than 50 years.

The “Online Support Skills” for Cancer Carers” provides an education and support group program for people with cancer, their families and carers.

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### 3. Statewide Information Services

## Cerebral Palsy Alliance

<http://www.cerebralpalsy.org.au>

**Contact details:**

Business Address:

PO Box 184

BROOKVALE NSW 2100

Phone: 02 9479 7200

Fax: (02) 9479 7292

Email: [info@cerebralpalsy.org.au](mailto:info@cerebralpalsy.org.au)

**Brief Overview:**

Cerebral Palsy Alliance provides an information service for parents and carers of people with cerebral palsy and other complex physical disability. It aims to build parents and carers resilience through the development of mutual aid networks and to reduce stress and social isolation of parents and carers. It does this by building the capacity of local communities to support parents through education, training and mentoring.

**Service Area:** Rural NSW

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### 3. Statewide Information Services

## Drug and Alcohol Multicultural Education Centre (DAMEC)

<http://www.damec.org.au>

#### **Contact details:**

Business Address:

Level 1 619 Cleveland St

REDFERN NSW 2016

Phone: (02) 9699 3552

Fax:

E-mail: [administration@damec.org.au](mailto:administration@damec.org.au)

#### **Brief Overview:**

The Drug and Alcohol Multicultural Education Centre (DAMEC) is a state wide, non-profit, non government organisation funded by NSW Health and Ageing, Disability and Home Care (ADHC). DAMEC is a registered charity and its primary focus is to bridge the service gap by assisting and supporting Alcohol, Tobacco and Other Drug (AT&OD) service providers to make a difference to the way they access and service culturally and linguistically diverse (CALD) client.

DAMEC's Carer Support Program provides information and support to people from culturally and linguistically diverse backgrounds affected by drug and alcohol issues, their families and carers.

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**Service Area:** Statewide (Bankstown, Liverpool and Fairfield LGAs)

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### 3. Statewide Information Services

## Down Syndrome Association of NSW

<http://www.dsansw.org.au>

**Contact details:**

Business Address:

80 Weston Street  
HARRIS PARK NSW 2150

Parent Support Centre

80 Weston Street  
HARRIS PARK NSW 2150

Postal Address:

PO Box 9117  
HARRIS PARK NSW 2150

Phone: (02) 9841 4444

Fax: (02) 9841 4400

E-mail: [admin@dsansw.org.au](mailto:admin@dsansw.org.au)

**Brief Overview:**

The Down Syndrome Association of NSW (DSANSW) is an independent registered charity organisation that was established and is administered by parents of children who have Down Syndrome.

The work of DSANSW depends on the generosity of its members and the general public in supporting its fund-raising efforts. Annual funding from the State Government assists in meeting administrative costs. The work of the Association is to represent the interests and respond to the needs of people with Down Syndrome in the major aspects of their lives.

**Service Area:** Statewide

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### 3. Statewide Information Services

## Epilepsy Action Australia

<http://www.epilepsy.org.au>

#### **Contact details:**

Business Address:

Suite 8 Oxford Place  
44-46 Oxford Street  
EPPING NSW 2121

Postal Address:

GPO Box 9878  
IN YOUR CAPITAL CITY

Phone: 1300 37 45 37

Fax: 1300 88 68 94

E-mail: [epilepsy@epilepsy.org.au](mailto:epilepsy@epilepsy.org.au)

#### **Brief Overview:**

Epilepsy Action Australia is a leading national service provider offering vital and often life saving support and services to nearly half a million Australians who will be affected by epilepsy in their lifetime. We are guided by our vision that Australians can live confidently, despite seizures.

Our team of highly skilled Epilepsy Nurse Educators and Service Consultants assist thousands of children, adults and their families accept and adjust to a diagnosis of epilepsy. Our range of services include Individual Programs, Information Services, Professional Education and Training, Memory Workshops and Camps.

**Service Area:** Statewide/National Service

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### 3. Statewide Information Services

## Independent Living Centre NSW

<http://www.ilcnsw.asn.au>

**Contact details:**

Business Address:

Level 4, Shop 4019, Westpoint Blacktown

17 Patrick St, BLACKTOWN NSW 2148

Phone: Info Line 1300 885 886 or Reception (02) 9912 5800

Fax: (02) 8814 9656

E-mail: [help@ilcnsw.asn.au](mailto:help@ilcnsw.asn.au)

**Brief Overview:**

Independent Living Centre NSW (ILCNSW) provides information and specialist advice in relation to assistive technologies (aids and equipment) and the built environment, including home modifications, enabling people with disabilities and older people to live independently in their communities.

Those needing assistance are able to visit the centre, which houses a comprehensive assistive technology display, call the info line or visit the website [www.ilcnsw.asn.au](http://www.ilcnsw.asn.au) for assistance.

**Service Area:** Statewide

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### 3. Statewide Information Services

## Information on Disability Education and Awareness Services (IDEAS NSW)

<http://www.ideas.org.au>

#### **Contact details:**

##### **Tumut Service Centre :**

53 Merivale Street

TUMUT NSW 2720

Postal Address:

PO Box 786

TUMUT NSW 2720

Phone and TTY: 1800 029 904

or (02) 6947 3377

SMS: 0458 296 602

Fax: (02) 6947 3723

E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

##### **Wollongong Office:**

Suite 5, Level 4

166 Kiera Street

Wollongong NSW 2500

Phone: (02) 4226 1597

Email: [education@ideas.org.au](mailto:education@ideas.org.au)

##### **Ultimo Service Centre:**

330 Wattle Street

Suite 8, Level 1

ULTIMO NSW 2012

Phone: 1800 029 904

or (02) 9211 1300

Fax: (02) 9211 1366

E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

#### **Brief Overview:**

Information on Disability Education and Awareness Services (IDEAS NSW) Inc. is an independent disability information provider offering information to people with a disability, their families and carers, that assist people with a disability access relevant services and make informed choices about daily living. IDEAS NSW provides an advocacy brokerage service to people with disability living in the Southern Highlands (including South Coast), Illawarra, South West Sydney and South East Sydney regions of NSW.

**Service Area:** Statewide also take calls Nationally

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### 3. Statewide Information Services

## Motor Neurone Disease Association of NSW Inc.

<http://www.mndnsw.asn.au>

#### **Contact Details:**

Postal Address:

Locked Bag 5005

GLADESVILLE NSW 1675

Phone: (02) 8877 0999

Fax: (02) 9816 2077

Freecall: 1800 777 175 (NSW and ACT)

E-mail: [admin@mndnsw.asn.au](mailto:admin@mndnsw.asn.au)

#### **Brief Overview:**

Motor Neurone Disease Association of NSW is a registered charitable not-for-profit organisation providing support and information to people with all types of motor neurone disease, their families and carers in NSW, ACT and NT.

Motor neurone disease (MND) is the name given to a group of diseases in which the nerve cells - neurones - controlling the muscles that enable us to move, speak, breathe and swallow; undergo degeneration and die. MND is an uncommon, but by no means rare, disorder. It occurs at similar rates in most countries of the world. It is estimated that there are about 1300 people diagnosed with MND in Australia. Slightly more men than women are diagnosed with MND, most commonly in the 50 to 60 year age group. However, MND may be diagnosed in adults at any age.

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### 3. Statewide Information Services

## Multicultural Disability Advocacy Association of NSW

<http://www.mdaa.org.au/>

#### **Contact details:**

#### **MDAA Head Office**

10-12 Hutchinson Street

GRANVILLE NSW 2142

Office Hours: Monday - Friday 9.00am - 5.00pm

Phone: Toll free: 1800 629 072

Or (02) 9891 6400

Fax: (02) 9897 9402

National Relay Service: 133 677

Postal Address:

PO Box 884

GRANVILLE NSW 2142

Email: [mdaa@da.org.au](mailto:mdaa@da.org.au)

#### **Brief Overview:**

The Multicultural Disability Advocacy Association of NSW (MDAA) is an organisation for people from non-English speaking backgrounds (NESB) with disability, their families and carers. MDAA is the only advocacy service in NSW available specifically to people from NESB with disability.

The aim of MDAA is to promote, protect and secure the rights and interests of people from NESB with disability, their families and carers in NSW.

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## Multiple Sclerosis Limited (MSL)

<http://www.msaustralia.org.au>

## Contact Details:

Postal Address:

PO Box 210

LIDCOMBE NSW 1825

Freecall: 1800 042 138

(02) 9646 0672

E-mail: [misconnect@msaustralia.org.au](mailto:misconnect@msaustralia.org.au)

## Brief Overview:

MSL was established by people with Multiple Sclerosis (PwMS), families and carers to represent PwMS their families and carers. MSL's role is to listen to and support PwMS their families and carers. MSL responds to emerging issues affecting PwMS appropriately and sensitively taking into account medical, organisational, social and other related considerations. MSL does not give medical advice but refers PwMS to their health professionals for medical advice. MSL will provide service delivery support, endorse and, in some instances, provide disease specific, non-medical treatments to deal with the symptoms of MS. MSL aims to be a trusted source of information on MS and ensures that this information is evidence based, supported by ongoing research and useful and beneficial to PwMS

MSL is not a research agency but works closely with and supports the work of Multiple Sclerosis Research Australia (MSRA). MSL liaises with MSRA, Multiple Sclerosis Australia (MSA) (representing all state MS societies) and its members and Multiple Sclerosis International Federation (MSIF) to obtain accurate information on new and emerging developments/treatments in order to respond in a timely, appropriate and effective manner to PwMS. Scientific and medical research responses by MSL will rely upon strong research governance processes. MSL will consider support for national policy positions taking into account assessments by MSA and MSRA.

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## 3. Statewide Information Services

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# Muscular Dystrophy Association of NSW

<http://www.mdnsw.org.au>

**Contact Details:**

Business Address:

Suite 101 / 5 Bay Drive

MEADOWBANK NSW 2114

Telephone: (02) 9809 2111

Fax: (02) 9809 4177

E-mail: [info@mdnsw.org.au](mailto:info@mdnsw.org.au)

Postal Address:

PO Box 1365

Meadowbank NSW 2114

**Brief Overview:**

Muscular Dystrophy NSW is a not for profit organisation dedicated to supporting individuals, families and communities in NSW who are affected by neuromuscular conditions. The **Care for Carers Program** is specifically focused on providing support, information and referral for Carers of people who have a neuromuscular condition as well as providing support to the individual themselves.

The service encourages the development of support networks, organise form and informal social support opportunities, and facilitate events. The program provides; information, advocacy and referral, emotional support, home visits and culturally appropriate resources to Carers.

Muscular Dystrophy NSW provide other services including Counselling, Information Seminars, Camps, Weekend Retreats, Social Events, and publish a magazine 4 times a year. People affected by a neuromuscular condition in NSW are encouraged to become a member of the organisation.

**Service Area:** Statewide

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### 3. Statewide Information Services

## NSW Council for Intellectual Disability

<http://www.nswcid.org.au>

#### **Contact details:**

Business Address:

Level 1

418A Elizabeth Street

SURRY HILLS NSW 2010

Phone: (02) 9211 1611

Fax: (02) 9211 2606

Free call: 1800 424 065

E-mail: [mail@nswcid.org.au](mailto:mail@nswcid.org.au)

#### **Brief Overview:**

The NSW Council for Intellectual Disability (NSW CID) is the peak body representing the rights and interests of people with intellectual disability in NSW. NSW CID undertakes systemic advocacy at all levels of government to ensure the physical, emotional, social, educational and economic rights of people with an intellectual disability are met.

NSW CID also runs a Statewide information service for people with an intellectual disability, their family and carers called ASKCID. This includes a telephone service, library, electronic resources, website and publications. NSW CID also produces a free monthly e-news for anyone interested in keeping informed on issues and news that is important to people with intellectual disability.

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### 3. Statewide Information Services

## Parents of Deaf Children

<http://www.podc.org.au>

#### **Contact details:**

Business Address:

Block D

361-365 North Rocks Road

NORTH ROCKS NSW 2151

Postal Address:

PO Box 4748

NORTH ROCKS NSW 2151

Phone: (02) 9871 3049

Fax: (02) 9871 3193

TTY: (02) 9871 3025

E-mail: [info@podc.org.au](mailto:info@podc.org.au)

#### **Brief Overview:**

*Parents of Deaf Children (PODC), formerly Parent Council for Deaf Education, is a non-profit organisation, supporting families with babies, young children, and teenagers who are deaf or hard of hearing. The organisation offers a range of information and support services for parents and carers, respecting the method or methods of communication chosen by a family for their child. PODC also has an advocacy role and acts as a representative body for families in relation to the Department of Education and Communities.*

In collaboration with parents, PODC works with professionals, other organizations and a range of government departments. It strives to promote access and equity in relation to all available services. PODC seeks to enhance opportunities for families of children with hearing loss through a network of parent groups called PODs. These groups meet regularly and provide parent to parent support and information for participants. They take place in various locations, including Sydney's North, North West, Central Coast, South West and the Sydney CBD. A group also meets in the Mid North Coast of NSW.

Members are automatically subscribers to a quarterly magazine, Sound News, allowing members access to current relevant information and articles about a wide range of issues relating to parenting and the challenge of providing an education for a child with a hearing loss.

**Service Area:** Statewide

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### 3. Statewide Information Services

## Royal Institute for Deaf and Blind Children

<http://www.ridbc.org.au/aboutus/contactus.asp>

#### **Contact details:**

Business Address:

361-365 North Rocks Road  
NORTH ROCKS NSW 2151

Telephone: (02) 9871 1233 (TTY/V)

Facsimile: (02) 9871 2196

Postal Address:

Private Bag 29  
PARRAMATTA NSW 2124

Email: [online@ridbc.org.au](mailto:online@ridbc.org.au)

#### **Brief Overview:**

RIDBC Alternative Format Publications converts a range of print materials, covering a range of subject matter, into alternative formats to meet the needs of people with print disability.

RIDBC specialises in Braille and large print educational materials for children who have significant vision impairment.

**Service Area:** Statewide/National

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### 3. Statewide Information Services

## Spinal Cord Injuries Australia

<http://www.scia.org.au>

#### **Contact details:**

Business Address:

1 Jennifer Street

LITTLE BAY NSW 2036

Postal Address:

PO Box 397

MATRAVILLE NSW 2036

Telephone: (02) 9661 8855

Toll free: 1800 819 775 (people with disabilities and their carers outside Sydney)

Fax: (02) 9661 9598

#### **Brief Overview:**

The purpose of Spinal Cord Injuries (SCI) Australia formerly known as the Australian Quadriplegic Association is to offer services that ensure the social and physical environment enables people with quadriplegia and similar physical disabilities to be full participating members of their local communities. SCI offers advocacy services to assist in solving individual problematic issues within their local areas.

**Service Area:** Statewide

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### 3. Statewide Information Services

## Stroke Recovery Association NSW

<http://www.strokensw.org.au>

#### **Contact details:**

Postal Address:

PO Box 3401

PUTNEY NSW 2112

Phone: (02) 9807 6422 or 1300 650 594

Fax: (02) 9808 6173

E-mail: [info@strokensw.org.au](mailto:info@strokensw.org.au)

#### **Brief Overview:**

The Stroke Recovery Association aims to assist in maximising the recovery of individuals who have suffered a stroke, and reduce the impact on their family/carers and the community. The Association is a focal point for any information about stroke recovery and prevention.

The Stroke Recovery Association coordinates over 50 Stroke Recovery Clubs, which are volunteer-run self-help/social support groups, throughout urban and rural NSW.

**Service Area:** Statewide

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### 3. Statewide Information Services

## The Association of Genetic Support of Australasia (AGSA)

<http://www.agsa-geneticsupport.org.au>

#### **Contact details:**

Business Address:

66 Albion Street

SURRY HILLS NSW 2010

Phone: (02) 9211 1462

Fax: (02) 9211 8977

Email: [projects@agsa-geneticsupport.org.au](mailto:projects@agsa-geneticsupport.org.au)

#### **Brief Overview:**

The Filling the Void Project works within AGSA to reduce isolation felt by those caring for someone with a rare disease or genetic condition. Isolation can be felt by carers due to social, economic or geographic factors.

Filling the void offers; seminars, sibling workshops for the unaffected brothers and sisters, telegroup counselling and peer support and information.

For more information on the Filling the Void project or other activities of AGSA, please phone, email or visit our website.

**Service Area:** Statewide

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### 3. Statewide Information Services

## The Deaf Society of NSW

<http://www.deafsocietynsw.org.au>

#### **Contact details:**

##### **Parramatta Office**

Business Address:  
Level 4  
69 Phillip Street (entry via Horwood Place)  
PARRAMATTA NSW 2150

Postal Address:  
PO Box 1060  
PARRAMATTA NSW 2124

Phone: (02) 8833 3600  
TTY: (02) 8833 3691  
Fax: (02) 8833 3699  
E-mail: [info@deafsociety.com](mailto:info@deafsociety.com)

##### **Free Call numbers for people outside Sydney**

Phone: 1800 893 855  
TTY: 1800 893 885  
Fax: 1800 898 333

##### **Hunter Office**

Business Address:  
Suite 1 (Ground floor)  
133 King St  
NEWCASTLE NSW 2300

Postal Address:  
PO Box 1098  
NEWCASTLE NSW 2300  
Phone: (02) 4929 7494  
or Mob/SMS 0410 909 286  
TTY: (02) 4929 7494  
Fax: (02) 4929 1404  
E-mail: [hunter@deafsociety.com](mailto:hunter@deafsociety.com)

##### **Northern Office**

Business Address:  
22 Conway St  
LISMORE NSW 2480

Postal Address:  
PO Box 1148  
LISMORE NSW 2480  
Phone: (02) 6622 8332  
TTY: (02) 6622 4028  
Fax: (02) 6622 4886  
E-mail: [northernnsw@deafsociety.com](mailto:northernnsw@deafsociety.com)

#### **Brief Overview:**

The Deaf Society of New South Wales is a non-profit agency which believes in “equity for deaf people”. It has provided support services and programs for people who are Deaf, Deafblind and hard of hearing, and their families since 1913. Services include individual support and referral, Walk In service, independent living skills training, Auslan (Australian Sign Language) interpreting, courses delivered in Auslan, Auslan courses, Employment Service, Deaf-friendly Families program, Deaf awareness training, Translation Service, Deaf Community development and support, advocacy and outreach to regional NSW.

#### **Service Area:**

Statewide – offices in Parramatta, Newcastle, Niagara Park (Central Coast), Boambee (Coffs Harbour), Lismore, Tamworth and Albion Park Rail (South Coast). For full contact details go to [www.deafsocietynsw.org.au/contact/our\\_offices.html](http://www.deafsocietynsw.org.au/contact/our_offices.html) The Deaf Society also provides services regularly in Nowra, Orange, Pt Macquarie and Tweed Heads.

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### 3. Statewide Information Services

## Vision Australia

<http://www.visionaustralia.org/info.aspx>

**Contact details:**

All general enquiries please phone: 1300 847 466

Other contact details:

TTY: (02) 9334 3260

Fax: (02) 9747 5993

Email: [info@visionaustralia.org](mailto:info@visionaustralia.org)

Information Library Services: 1300 654 656

Fundraising: 1800 422 077

**Brief Overview**

Vision Australia provides a range of services including advocacy and information. It is a partnership between people who are blind, sighted or have low vision. We are united by our passion that people who are blind or have low vision will have access to and fully participate in every part of life they choose.

**Service Area:** Statewide

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## 4. Sydney Metropolitan North Regional Map

The Metro North Region was established in late 2005 through a merger of the former Metro West and Metro North regions. It comprises 27% of the NSW population and includes 19 local government areas. Services for the region are planned under three local planning areas: Northern Sydney, Cumberland Prospect, and Nepean.



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## 5. Sydney Metropolitan North Advocacy Services

# ACTION for People with Disability Inc

<http://www.actionadvocacy.org.au>

### **Contact details:**

Business Address:

Cnr. Mona Vale and Rosedale Roads  
ST IVES NSW 2075

Postal Address:

PO Box 297  
ST IVES NSW 2075

Phone: (02) 9449 5355

Fax: (02) 9449 2652

E-mail: [action-for-people@swiftdsl.com.au](mailto:action-for-people@swiftdsl.com.au)

[contactus@actionadvocacy.org.au](mailto:contactus@actionadvocacy.org.au)

### **Brief Overview:**

ACTION is an independent, community based agency providing advocacy, support and referral for people with disability and support for their families.

ACTION represents and promotes the rights, needs and interests of people with disability and their supporting families.

**Service Area:** Northern Sydney Local Planning Area

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## 5. Metro North Advocacy Services

### CanRevive Inc

<http://www.canrevive.com/>

**Contact details:**

Sydney Head Office:

Level 4 741 George Street

SYDNEY NSW 2000

Phone: (02) 9212 7789

Fax: (02) 9211 4532

Email: [info@canrevive.com](mailto:info@canrevive.com)

Hurstville Office:

Ground Floor

8 Park Road

HURSTVILLE NSW 2220

Phone: (02) 9580 7789

Fax: (02) 9580 7789

**Brief Overview:**

CanRevive Inc., a voluntary non-profit making organization which provides emotional support and information for cancer patients and their families, was established in 1995.

The “Cancer Support for Chinese Carers” provides information and support for people affected by cancer, their families and carers.

**Service Area:** Metropolitan Sydney

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## 5. Metro North Advocacy Services

# Citizen Advocacy Western Sydney Inc. (CAWS)

<http://www.caws.com.au>

### **Contact Details:**

Business Address:

46 Albion Street

HARRIS PARK NSW 2150

Phone: (02) 9893 8210

Fax: (02) 9687 1954

E-mail: [kfraser@caws.com.au](mailto:kfraser@caws.com.au)

### **Brief Overview:**

Citizen Advocacy is a way to make a positive difference in the life of a person with a intellectual disability through friendship and promoting their interests, rights and needs.

Citizen Advocacy Western Sydney (CAWS) is an independent community organisation offering individual advocacy services for people with an intellectual disability. Citizen Advocacy exists to link people with intellectual disability to caring members of the community to act as their Citizen Advocate

The advocacy service is provided primarily by trained volunteers on a one- to- one long term basis.

**Service Area:** Parramatta, Blacktown and Baulkham Hills

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## 5. Metro North Advocacy Services

# Indigenous Disability Advocacy Service

<http://www.idas.org.au>

### **Contact details:**

Business Address:

127 Lethbridge Street

PENRITH NSW 2750

Phone: (02) 4722 3524 or (02) 4721 1536

Fax: (02) 4722 6126

E-mail: [betty.salvatori@idas.org.au](mailto:betty.salvatori@idas.org.au)

### **Brief Overview:**

The Indigenous Disability Advocacy Service (IDAS) provides individual advocacy for Aboriginal and/or Torres Strait Islander people with a disability, their families and carers within NSW.

**Service Area:** Western Sydney

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## 5. Metro North Advocacy Services

# PATH Inc. - Penrith Association for People with Disabilities their Carers, Families and Friends

<http://www.path.org.au>

### **Contact details:**

Business Address:

Suite 115

114-116 Henry St

PENRITH NSW 2750

Postal Address:

PO Box 1288

PENRITH NSW 2751

Phone: (02) 4721 0866

Fax: (02) 4721 0805

E-mail: [path@eftel.net.au](mailto:path@eftel.net.au)

### **Brief Overview:**

PATH Inc. is a community based advocacy support and information group which aims to assist people with any form of disability, as well as their carers, families and friends, we aim to support, give information, lobby for disability causes, and work together with other community groups. Our integrated Recreation Program helps children and young people to access opportunities for sport and other kinds of recreation. This can be after school or in the holidays. Monthly meetings, as well as coffee mornings are available to support parents and carers of families with Autism /Asperger's Syndrome or with any form of disability.

A quarterly "PATHWAY" is published to spread information on disability with issues for families, individuals, schools and organizations. EPIC is an equipment loan pool for children with disabilities. It is managed by a voluntary group of therapists. Equipment including wheelchairs, frames and other aids are available for short term loans. There is a hiring fee and refundable deposit associated with loan of equipment. Dare to Care is an important lobby group that advocates for better long term supported accommodation and respite care for people with a disability.

**Service Area:** Nepean Local Planning Area.

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## 5. Metro North Advocacy Services

# Penrith Disabilities Resource Centre

<http://www.pdrc.org.au>

### **Contact details:**

Business Address:

114-116 Henry Street  
PENRITH NSW 2751

Postal Address:

PO Box 185  
PENRITH NSW 2751

Phone: (02) 4732 2363

Fax: (02) 4722 8168

E-mail: [pdrc@pdrc.org.au](mailto:pdrc@pdrc.org.au)

### **Brief Overview:**

Penrith Disabilities Resource Centre Inc (PDRC) is a non-profit organisation that caters for the needs of people with all types of disabilities.

PDRC assists people with a disability by providing information and referral to members of the community who require assistance in making links to the best services or agencies to meet their needs.

PDRC provides individual advocacy and support for people with any type of disability, of any age, who reside in the Penrith, Blue Mountains and Hawkesbury area.

**Service Area:** Penrith and Nepean

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## 6. Sydney Metropolitan North Information Services

# ACTION for People with Disability Inc

<http://www.actionadvocacy.org.au>

### **Contact details:**

Business Address:

Cnr. Mona Vale and Rosedale Roads  
ST IVES NSW 2075

Postal Address:

PO Box 297  
ST IVES NSW 2075

Phone: (02) 9449 5355

Fax: (02) 9449 2652

E-mail: [action-for-people@swiftdsl.com.au](mailto:action-for-people@swiftdsl.com.au)  
[contactus@actionadvocacy.org.au](mailto:contactus@actionadvocacy.org.au)

### **Brief Overview:**

ACTION is an independent, community based agency providing advocacy, support and referral for people with disability and support for their families.

ACTION represents and promotes the rights, needs and interests of people with disability and their supporting families.

**Service Area:** Northern Sydney Local Planning Area

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## 6. Metro North Information Services

# Australian Huntington's Disease Association (NSW) Inc

<http://www.ahdansw.asn.au/>

### **Contact details:**

Business Address:

Elsie Court Cottage

21 Chatham Road

WEST RYDE NSW 2114

Postal Address:

PO Box 178

NORTH RYDE NSW 2113

Phone: (02) 9874 9777

Fax: (02) 9874 9177

E-mail: [robyn.kapp@ahdansw.asn.au](mailto:robyn.kapp@ahdansw.asn.au)

### **Brief Overview:**

Huntington's New South Wales was established as a small voluntary support group in 1975 to develop support and educational programs, to help people understand and cope, and to give Huntington's Disease families a single voice. From there it has grown to be a well established professional centre providing support to hundreds of families and professionals throughout New South Wales and the Australian Capital Territory. We are affiliated with the national and international Huntington's Disease Associations.

The Respite Program provides information and respite services to people with or at risk for Huntington's Disease and their families and carers.

**Service Area:** Northern Sydney Local Planning Area

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## 6. Metro North Information Services

# CanRevive Inc

<http://www.canrevive.com/>

### **Contact details:**

Sydney Head Office:

Level 4 741 George Street

SYDNEY NSW 2000

Phone: (02) 9212 7789

Fax: (02) 9211 4532

Email: [info@canrevive.com](mailto:info@canrevive.com)

Hurstville Office:

Ground Floor

8 Park Road

HURSTVILLE NSW 2220

Phone: (02) 9580 7789

Fax: (02) 9580 7789

### **Brief Overview:**

CanRevive Inc., a voluntary non-profit making organization which provides emotional support and information for cancer patients and their families, was established in 1995.

The "Cancer Support for Chinese Carers provides information and support for people affected by cancer, their families and carers.

**Service Area:** Metropolitan Sydney

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## 6. Metro North Information Services

# Holroyd Disability Support Services

<http://www.holroyd.nsw.gov.au>

### **Contact details:**

Business Address:

16 Memorial Avenue

MERRYLANDS NSW 2160

Phone: (02) 9840 9913 or (02) 9840 9977

Fax: (02) 9840 9915

E-mail: [paulspiteri@holroyd.nsw.gov.au](mailto:paulspiteri@holroyd.nsw.gov.au)

or [kylie.marsden@holroyd.nsw.gov.au](mailto:kylie.marsden@holroyd.nsw.gov.au)

### **Brief Overview:**

Information services provide accessible information to people with disabilities, their carers and related professionals. This service type provides specific information about disability specific and generic services, equipment, and promotes the development of community awareness. Information includes contact by phone, print or email that recommends a person to another service.

**Service Area:** Cumberland/Prospect Local Planning Area

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## 6. Metro North Information Services

# Indigenous Disability Advocacy Service

<http://www.idas.org.au>

### **Contact details:**

Business Address:

127 Lethbridge Street

PENRITH NSW 2750

Phone: (02) 4722 3524 or (02) 4721 1536

Fax: (02) 4722 6126

E-mail: [betty.salvatori@idas.org.au](mailto:betty.salvatori@idas.org.au)

### **Brief Overview:**

The Indigenous Disability Advocacy Service (IDAS) provides individual advocacy for Aboriginal and/or Torres Strait Islander people with a disability, their families and carers within NSW.

**Service Area:** Western Sydney

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## 6. Metro North Advocacy Services

# Link-Up (NSW) Aboriginal Corporation

<http://www.linkupnsw.org.au>

### **Contact details:**

Head Office:

PO Box 93

LAWSON NSW 2783

Freecall: 1800 624 332

Phone: (02) 4759 1911

Fax: (02) 4759 2607

E-mail: [linkup@nsw.link-up.org.au](mailto:linkup@nsw.link-up.org.au)

### **Brief Overview:**

Link-Up (NSW) Aboriginal Corporation was founded around 1980 to assist Aboriginal people who have been fostered, adopted or raised in institutions to find their way home. We also assist the children and youth of today who are or have been in jeopardy of being removed from their family. Our website provides information for people who wish to become clients and also those who would like to trace their family tree (see Mapping Your Journey).

If you have been affected by policies of removal, please feel free to [contact us](#) at anytime for a confidential discussion.

The Aboriginal Cares Program provides information and respite services to indigenous people with disabilities and their families and carers.

**Service Area:** Nepean LPA

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## 6. Metro North Information Services

# Nepean Area Disabilities Organisation (NADO)

<http://www.nado.org.au>

### **Contact details:**

Business Address:

28 Gidley Street

ST MARYS NSW 2760

Postal Address:

PO Box 511

ST MARYS NSW 1790

Phone: (02) 9623 9855

Fax: (02) 9623 9866

E-mail: [info@nado.org.au](mailto:info@nado.org.au)

### **Brief Overview:**

Nepean Area Disabilities Organisation, known as NADO, provides services for people with a disability and their families in the Nepean, Blue Mountains & Hawkesbury areas. NADO's vision is to inspire leadership and positive futures for people with a disability in partnership with the community. Our services are individually tailored through our person-centred approach, to fulfill the expectations and goals of the person with a disability. Families and carers also play a valuable role in our development of quality and meaningful programs for people with disabilities at NADO.

Our programs include Community Participation and Post School Programs, Respite and Recreational Services (12-64), Leisure Links and Disability Information Library.

**Service Area:** Penrith, Blue Mountains & Hawkesbury

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## 6. Metro North Information Services

# PATH Inc. - Penrith Association for People with Disabilities their Carers, Families and Friends

<http://www.pathinc.com.au>

### **Contact details:**

Business Address:

Suite 115

114-116 Henry St

PENRITH NSW 2750

Postal Address:

PO Box 1288

PENRITH NSW 2751

Phone: (02) 4721 0866

Fax: (02) 4721 0805

E-mail: [path@eftel.net.au](mailto:path@eftel.net.au)

### **Brief Overview:**

PATH Inc. is a community based advocacy support and information group which aims to assist people with any form of disability, as well as their carers, families and friends, we aim to support, give information, lobby for disability causes, and work together with other community groups. Our integrated Recreation Program helps children and young people to access opportunities for sport and other kinds of recreation. This can be after school or in the holidays. Monthly meetings, as well as coffee mornings are available to support parents and carers of families with Autism /Asperger's Syndrome or with any form of disability.

A quarterly "PATHWAY" is published to spread information on disability with issues for families, individuals, schools and organizations. EPIC is an equipment loan pool for children with disabilities. It is managed by a voluntary group of therapists. Equipment including wheelchairs, frames and other aids are available for short term loans. There is a hiring fee and refundable deposit associated with loan of equipment. Dare to Care is an important lobby group that advocates for better long term supported accommodation and respite care for people with a disability.

**Service Area:** Nepean Local Planning Area

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## 6. Metro North Information Services

# Penrith Disabilities Resource Centre

<http://www.pdrc.org.au>

### **Contact details:**

Business Address:

114-116 Henry Street  
PENRITH NSW 2751

Postal Address:

PO Box 185  
PENRITH NSW 2751

Phone: (02) 4732 2363

Fax: (02) 4722 8168

E-mail: [pdrc@pdrc.org.au](mailto:pdrc@pdrc.org.au)

### **Brief Overview:**

Penrith Disabilities Resource Centre Inc (PDRC) is a non-profit organisation that caters for the needs of people with all types of disabilities. PDRC assists people with a disability by providing information and referral to members of the community who require assistance in making links to the best services or agencies to meet their needs.

**Service Area:** Penrith and Nepean

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## 6. Metro North Information Services

# Radio for the Print Handicapped of NSW Co operative Ltd

<http://www.2rph.org.au/contact/>

### **Contact details:**

Business Address:

7/184 Glebe Point Road

GLEBE NSW 2037

Phone: (02) 9518 8811

Fax: (02) 9566 4477

Email: [2rph@2rph.org.au](mailto:2rph@2rph.org.au)

### **Brief Overview:**

The initials RPH in our call sign stand for Radio for the Print Handicapped of NSW. We are a special purpose radio station, with more than half our funding supplied by Government sources. We have memberships, fund raising and sponsorships. There's no other radio station quite like an RPH station!

2RPH provides a radio reading service for people who cannot see, handle or understand printed material. We do so in one way or another for 17 hours a day. That's the sole reason we're here. There are 7 RPH stations around Australia (Melbourne, Canberra, Sydney, Brisbane, Adelaide, Perth and Hobart). We are also associated with the Radio Reading Service of New Zealand. Radio for the Print Handicapped of NSW has been broadcasting in Sydney since April 1983 and from the Glebe studios since May 2000.

2RPH has three transmitters (Prospect, Mount Sugarloaf and Kings Cross) and can be heard on 1224 AM and 100.5 FM in the Sydney area, and on 100.5 FM in the Newcastle and the Lower Hunter region.

**Service Area:** Metropolitan Sydney

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## 6. Metro North Information Services

# Warringah Disability Information Service

<http://www.warringah.nsw.gov.au/services/disability.aspx>

### **Contact details:**

Business Address:

725 Pittwater Rd

DEE WHY NSW 2099

Phone: (02) 9942 2686

Fax: (02) 9942 2371

E-mail: [janzm@warringah.nsw.gov.au](mailto:janzm@warringah.nsw.gov.au)

### **Brief Overview:**

The Warringah Disability Information Service (WDIS) provides information and referral about all services and resources available to people with a disability, their families or carers, service providers and residents of the Northern Beaches.

Also produced are a free fortnightly disability email newsletter, a booklet on leisure for youth and adults and a booklet on services for children 0-6 with special needs.

**Service Area:** Northern Sydney Local Planning Area

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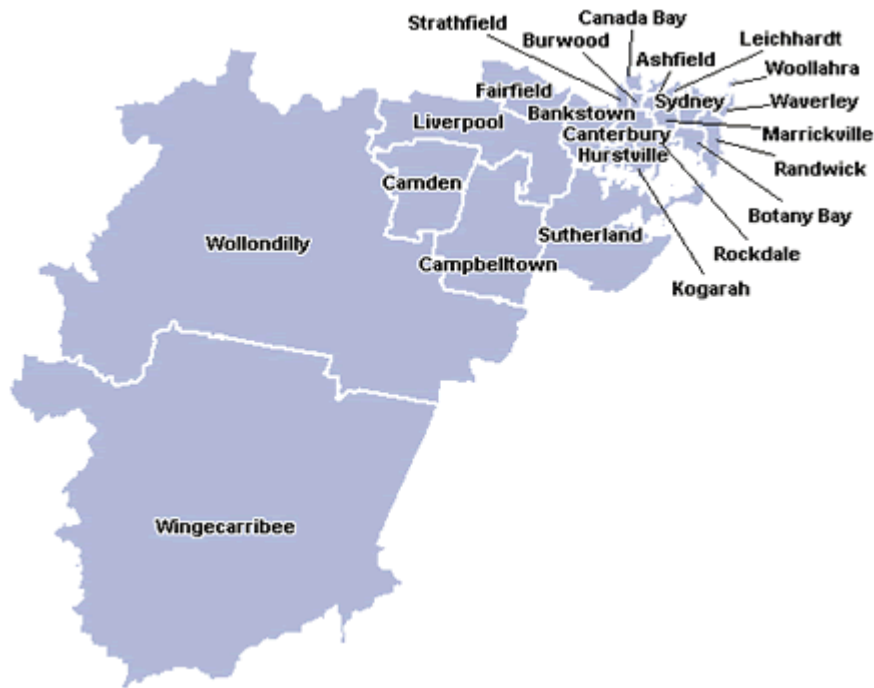
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## 7. Sydney Metropolitan South Region Map

The Metro South Region was established in late 2005 through a merger of the former Metro South East and South West regions.



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## 8. Sydney Metropolitan South Advocacy Services

# Association of Blind Citizens of NSW Inc

[www.asnblind-nsw.org.au/](http://www.asnblind-nsw.org.au/)

### **Contact details:**

Business Address:

4 Mitchell St

ENFIELD NSW 2136

Postal Address:

PO Box A169

ENFIELD SOUTH NSW 2133

Phone: (02) 9744 1516

E-mail: [admins@asnblind-nsw.org.au](mailto:admins@asnblind-nsw.org.au)

### **Brief Overview:**

The Association of Blind Citizens of NSW Inc focuses on the concerns of blind and vision-impaired people. The advocacy service involves assisting people who are blind or vision impaired with disability related issues in the three main category areas of Social Security, disability services and disability discrimination.

**Service Area:** Burwood LGA and state wide services

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## 8. Metro South Advocacy Services

# CanRevive Inc

<http://www.canrevive.com/>

### **Contact details:**

Sydney Head Office:

Level 4 741 George Street

SYDNEY NSW 2000

Phone: (02) 9212 7789

Fax: (02) 9211 4532

Email: [info@canrevive.com](mailto:info@canrevive.com)

Hurstville Office:

Ground Floor

8 Park Road

HURSTVILLE NSW 2220

Phone: (02) 9580 7789

Fax: (02) 9580 7789

### **Brief Overview:**

CanRevive Inc., a voluntary non-profit making organization which provides emotional support and information for cancer patients and their families, was established in 1995.

The “Cancer Support for Chinese Carers” provides information and support for people affected by cancer, their families and carers.

**Service Area:** Metropolitan Sydney

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## 8. Metro South Advocacy Services

# Ethnic Child Care, Family and Community Services

<http://www.eccfcsc.org>

### **Contact details:**

Business Address:

Building 3

142 Addison Road

MARRICKVILLE NSW 2204

Phone: (02) 9569 1288

Fax: (02) 9564 2772

E-mail: [coop@eccfcsc.org](mailto:coop@eccfcsc.org)

### **Brief Overview:**

The Ethnic Child Care, Family and Community Services provides services to ensure that people from a non-English speaking background receive the same rights and opportunities to access services that are relevant and appropriate to their linguistic, cultural and religious needs.

**Service Area:** Metro South Region

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## 9. Metro South Advocacy Services

# Handital NSW

### Association of Italian Families and Friends of People with a Disability

<http://www.nican.com.au/service/handital>

#### **Contact details:**

Business Address:

311/49-51 Queens Rd

FIVE DOCK NSW 2046

Phone: (02) 9712 8150

Fax: (02) 9712 1572

E-mail: [handital@bigpond.com.au](mailto:handital@bigpond.com.au)

#### **Brief Overview:**

Handital is a non-government, non-profit voluntary organisation made up of people with a disability, their parents and friends. The purpose of this organisation is to provide services to support people with a disability.

**Service Area:** Inner West LPA

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## 8. Metro South Advocacy Services

# Information on Disability Education and Awareness Services (IDEAS)

<http://www.ideas.org.au>

### **Contact details:**

#### **Tumut Service Centre:**

53 Merivale Street  
TUMUT NSW 2720  
Postal Address:  
PO Box 786  
TUMUT NSW 2720

#### **Wollongong Office:**

Suite 5  
Level 4  
166 Kiera Street  
Wollongong NSW 2500  
Phone: (02) 4226 1597  
Email: [education@ideas.org.au](mailto:education@ideas.org.au)

Phone and TTY: 1800 029 904  
or (02) 6947 3377  
SMS: 0458 296 602  
Fax: (02) 6947 3723  
E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

#### **Ultimo Service Centre:**

Suite 8 Level 1  
330 Wattle Street  
ULTIMO NSW 2012  
Phone: 1800 029 904  
or (02) 9211 1300  
Fax: (02) 9211 1366  
E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

### **Brief Overview:**

Information on Disability Education and Awareness Services (IDEAS NSW) Inc. is an independent disability information provider offering information to people with a disability, their families and carers, that assist people with a disability access relevant services and make informed choices about daily living.

IDEAS NSW provides an advocacy brokerage service to people with disability living in the Southern Highlands (including South Coast), Illawarra, South West Sydney and South East Sydney regions of NSW.

**Service Area:** South East Sydney and South West Sydney Local Planning Areas.

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## 8. Metro South Advocacy Services

# Macedonian Australian Welfare Association of Sydney Inc

<http://www.mawasydney.org.au>

### **Contact details:**

Business Address:

552 Princes Hwy

ROCKDALE NSW 2216

Postal Address:

PO Box 392

ROCKDALE NSW 2216

Phone: (02) 9597 5455

Fax: (02) 9567 3326

E-mail: [mawaproject2@mawasydney.org.au](mailto:mawaproject2@mawasydney.org.au)

### **Brief Overview:**

MAWA offers welfare services specifically for the Macedonian community in Sydney. MAWA also advances multiculturalism by serving the welfare needs of the Macedonian Australian Community in Sydney.

One such service offered by MAWA is the Macedonian Carers Support Program which offers a *Carers Support Program* in the St George and Bankstown areas, and includes the provision of information and recreation sessions for carers, information about available services, appropriate service referrals and the availability of a Macedonian-speaking Carers Support Worker for the duration of the project.

The *Macedonian Carers Connections* program also has a carer focus and provides information and respite services to people with disabilities and their carers.

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**Service Area:** St George and Bankstown Areas

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## 9. Sydney Metropolitan South Information Services

### CanRevive Inc

<http://www.canrevive.com/>

**Contact details:**

Sydney Head Office:

Level 4 741 George Street

SYDNEY NSW 2000

Phone: (02) 9212 7789

Fax: (02) 9211 4532

Email: [info@canrevive.com](mailto:info@canrevive.com)

Hurstville Office:

Ground Floor

8 Park Road

HURSTVILLE NSW 2220

Phone: (02) 9580 7789

Fax: (02) 9580 7789

**Brief Overview:**

CanRevive Inc., a voluntary non-profit making organisation which provides emotional support and information for cancer patients and their families, was established in 1995.

The “Cancer Support for Chinese Carers” provides information and support for people affected by cancer, their families and carers.

**Service Area:** Metropolitan Sydney

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## 9. Metro South Information Services

# Disability South West Inc.

[www.disabilitysouthwest.org.au/](http://www.disabilitysouthwest.org.au/)

### **Contact details:**

Business Address:

14B Mill Road

LIVERPOOL NSW 2177

Postal Address:

PO Box 748

LIVERPOOL NSW 2170

Phone: (02) 9821 2811

Fax: (02) 9601 2473

TTY: (02) 9601 2605

Email: [admin@disabilitysouthwest.org.au](mailto:admin@disabilitysouthwest.org.au)

### **Brief Overview:**

Disability South West Inc. (DSW) formerly known as Liverpool/Fairfield Disabled Persons Resource Service provides support, referral and individual advocacy to people with a disability and their carers living in the Liverpool, Fairfield and Bankstown areas.

DSW promotes and fosters the implementation and development of services and programs that meet the identified needs of people with a disability, in addition to encouraging and promoting better access for people with a disability into their local communities. DSW establishes and ensures the rights of people with a disability and advances the general and social interests of people with a disability.

**Service Area:** Liverpool, Fairfield and Bankstown

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## 9. Metro South Information Services

# Ethnic Child Care, Family and Community Services

<http://www.eccfcsc.org>

### **Contact details:**

Business Address:

Building 3

142 Addison Road

MARRICKVILLE NSW 2204

Phone: (02) 9569 1288

Fax: (02) 9564 2772

E-mail: [coop@eccfcsc.org](mailto:coop@eccfcsc.org)

### **Brief Overview:**

The Ethnic Child Care, Family and Community Services provides services to ensure that people from a non-English speaking background receive the same rights and opportunities to access services that are relevant and appropriate to their linguistic, cultural and religious needs.

**Service Area:** Metro South Region

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## 9. Metro South Information Services

# Handital NSW

### Association of Italian Families and Friends of People with a Disability

<http://www.nican.com.au/service/handital>

#### **Contact details:**

Business Address:

311/49-51 Queens Rd

FIVE DOCK NSW 2046

Phone: (02) 9712 8150

Fax: (02) 9712 1572

E-mail: [handital@bigpond.com.au](mailto:handital@bigpond.com.au)

#### **Brief Overview:**

Handital is a non-government, non-profit voluntary organisation made up of people with a disability, their parents and friends. The purpose of this organisation is to provide services and information to support people with a disability, their families and carers.

**Service Area:** Inner West LPA

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## 9. Metro South Information Services

# Macarthur Disability Services

<http://www.mdservices.com.au>

### **Contact details:**

Business Address:

Level 8

138 Queen Street

CAMPBELLTOWN NSW 2560

Postal Address:

PO Box 284

CAMPBELLTOWN NSW 2560

Phone: (02) 4621 8400

Fax: (02) 4628 4006

TTY: (02) 4621 8453

E-mail: [information@mdservices.com.au](mailto:information@mdservices.com.au)

### **Brief Overview:**

Macarthur Disability Services provides a range of services for people with a disability, their families and carers in the Macarthur region. This includes an information and referral service.

**Service Area:** Macarthur & Wingercarribee

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## 9. Metro South Information Services

# Macedonian Australian Welfare Association of Sydney Inc

<http://www.mawasydney.org.au>

### **Contact details:**

Business Address:

552 Princes Hwy

ROCKDALE NSW 2216

Postal Address:

PO Box 392

ROCKDALE NSW 2216

Phone: (02) 9597 5455

Fax: (02) 9567 3326

E-mail: [mawaproject2@mawasydney.org.au](mailto:mawaproject2@mawasydney.org.au)

### **Brief Overview:**

MAWA offers welfare services specifically for the Macedonian community in Sydney. MAWA also advances multiculturalism by serving the welfare needs of the Macedonian Australian Community in Sydney.

One such service offered by MAWA is the Macedonian Carers Support Program which offers a *Carers Support Program* in the St George and Bankstown areas, and includes the provision of information and recreation sessions for carers, information about available services, appropriate service referrals and the availability of a Macedonian-speaking Carers Support Worker for the duration of the project.

The *Macedonian Carers Connections* program also has a carer focus and provides information and respite services to people with disabilities and their carers.

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**Service Area:** St George and Bankstown Areas

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## 9. Metro South Information Services

# Radio for the Print Handicapped of NSW Co operative Ltd

<http://www.2rph.org.au/contact/>

### **Contact details:**

Business Address:

7/184 Glebe Point Road

GLEBE NSW 2037

Phone: (02) 9518 8811

Fax: (02) 9566 4477

Email: [2rph@2rph.org.au](mailto:2rph@2rph.org.au)

### **Brief Overview:**

The initials RPH in our call sign stand for Radio for the Print Handicapped of NSW. We are a special purpose radio station, with more than half our funding supplied by Government sources. We have memberships, fund raising and sponsorships. There's no other radio station quite like an RPH station!

2RPH provides a radio reading service for people who cannot see, handle or understand printed material. We do so in one way or another for 17 hours a day. That's the sole reason we're here. There are 7 RPH stations around Australia (Melbourne, Canberra, Sydney, Brisbane, Adelaide, Perth and Hobart). We are also associated with the Radio Reading Service of New Zealand. Radio for the Print Handicapped of NSW has been broadcasting in Sydney since April 1983 and from the Glebe studios since May 2000.

2RPH has three transmitters (Prospect, Mount Sugarloaf and Kings Cross) and can be heard on 1224 AM and 100.5 FM in the Sydney area, and on 100.5 FM in the Newcastle and the Lower Hunter region.

**Service Area:** Metropolitan Sydney

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## 10. Hunter Region Map

The Hunter Region provides services in the areas of Murrurundi, Scone, Dungog, Port Stephens, Newcastle, Lake Macquarie, Wyong, Gosford, Cessnock, Singleton, Muswellbrook, and Merriwa.



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## 11. Hunter Region Advocacy Services

### Central Coast Disability Network

<http://www.ccdn.com.au>

#### **Contact Details:**

Business Address:

29 Webb Street

EAST GOSFORD NSW 2250

Postal Address:

PO Box 4309

EAST GOSFORD NSW 2250

Phone: (02) 4324 2355

Fax: (02) 4324 3187

TTY: (02) 4322 4066

E-mail: [ccdn@bigpond.com.au](mailto:ccdn@bigpond.com.au)

#### **Brief Overview:**

Central Coast Disability Network (CCDN) offers individual advocacy, information and referral as part of a range of services including community access, the provision of education and training to people with a disability, their families and carers.

**Service Area:** Central Coast

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## 11. Hunter Region Advocacy Services

# Disability Advocacy NSW Inc.

<http://www.da.org.au>

### **Contact details:**

#### **Newcastle Office**

Business Address:  
Suite 3 Level 1  
Devonshire House  
408 King Street  
NEWCASTLE WEST NSW 2302  
(near the corner of Union and King Streets)  
Phone: 1300 365 085 or (02) 4927 0111  
Fax: (02) 4927 0114  
E-mail: [da@da.org.au](mailto:da@da.org.au)

#### **Tamworth Office**

Business Address:  
Suite 3 Level 1  
422-426 Peel Street  
TAMWORTH NSW 2340  
Postal address:  
PO Box 814  
TAMWORTH NSW 2340  
Phone: (02) 6766 4588  
Fax: (02) 6766 4261  
E-mail: [tamworth@da.org.au](mailto:tamworth@da.org.au)

#### **Armidale Office**

Business Address:  
Armidale Professional Centre  
Cinders Lane  
ARMIDALE NSW 2350  
Postal Address:  
PO Box 957  
ARMIDALE NSW 2350  
Phone: (02) 6776 6201  
Fax: (02) 6766 4261  
E-mail: [armidale@da.org.au](mailto:armidale@da.org.au)

#### **Coffs Harbour Office**

Business Address:  
Suite 2 79 West High Street  
COFFS HARBOUR NSW 2450  
Postal Address:  
PO Box 418  
COFFS HARBOUR NSW 2450  
Phone: (02) 6651 1159  
Fax: (02) 4927 0114  
E-mail: [coffsharbour@da.org.au](mailto:coffsharbour@da.org.au)

#### **Taree Office**

Business/Postal Address:  
Ormsby House  
24 Commerce Street  
TAREE NSW 2430  
Phone: (02) 6552 6936  
Fax: (02) 6552 6936  
E-mail: [taree@da.org.au](mailto:taree@da.org.au)

#### **Port Macquarie Office**

Business Address:  
Suite 2 52 Lord Street  
PORT MACQUARIE NSW 2444  
Postal Address:  
PO Box 2853  
PORT MACQUARIE NSW 2444  
Phone: (02) 6584 1752  
Fax: (02) 4927 0114  
E-mail: [portmacquarie@da.org.au](mailto:portmacquarie@da.org.au)

### **Brief Overview:**

Disability Advocacy NSW's (DA) role is to advocate with and for people with any type of disability, including mental illness, to get fair treatment. An advocate can help a person with a disability help get fair treatment: from government departments, disability services, other services and businesses; at work, university, school or TAFE; with accommodation, transport and access; and with legal, healthcare or money issues.

**Service Area:** Hunter, New England and Mid North Coast Local Planning Areas

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## 12. Hunter Region Information Services

### Central Coast Disability Network

<http://www.ccdn.com.au>

#### **Contact Details:**

Business Address:

29 Webb Street

EAST GOSFORD NSW 2250

Postal Address:

PO Box 4309

EAST GOSFORD NSW 2250

Phone: (02) 4324 2355

Fax: (02) 4324 3187

TTY: (02) 4322 4066

E-mail: [ccdn@bigpond.com.au](mailto:ccdn@bigpond.com.au)

#### **Brief Overview:**

Central Coast Disability Network (CCDN) offers individual advocacy, information and referral as part of a range of services including community access, the provision of education and training to people with a disability, their families and carers.

**Service Area:** Central Coast

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## 12. Hunter Region Information Services

# Disability Advocacy NSW Inc.

<http://www.da.org.au>

### **Contact details:**

#### **Newcastle Office**

Business Address:  
Suite 3 Level 1  
Devonshire House  
408 King Street  
NEWCASTLE WEST NSW 2302  
(near the corner of Union and King Streets)  
Phone: 1300 365 085 or (02) 4927 0111  
Fax: (02) 4927 0114  
E-mail: [da@da.org.au](mailto:da@da.org.au)

#### **Tamworth Office**

Business Address:  
Suite 3 Level 1  
422-426 Peel Street  
TAMWORTH NSW 2340  
Postal address:  
PO Box 814  
TAMWORTH NSW 2340  
Phone: (02) 6766 4588  
Fax: (02) 6766 4261  
E-mail: [tamworth@da.org.au](mailto:tamworth@da.org.au)

#### **Armidale Office**

Business Address:  
Armidale Professional Centre  
Cinders Lane  
ARMIDALE NSW 2350  
Postal Address:  
PO Box 957  
ARMIDALE NSW 2350  
Phone: (02) 6776 6201  
Fax: (02) 6766 4261  
E-mail: [armidale@da.org.au](mailto:armidale@da.org.au)

#### **Coffs Harbour Office**

Business Address:  
Suite 2 79 West High Street  
COFFS HARBOUR NSW 2450  
Postal Address:  
PO Box 418  
COFFS HARBOUR NSW 2450  
Phone: (02) 6651 1159  
Fax: (02) 4927 0114  
E-mail: [coffsharbour@da.org.au](mailto:coffsharbour@da.org.au)

#### **Taree Office**

Business/Postal Address:  
Ormsby House  
24 Commerce Street  
TAREE NSW 2430  
Phone: (02) 6552 6936  
Fax: (02) 6552 6936  
E-mail: [taree@da.org.au](mailto:taree@da.org.au)

#### **Port Macquarie Office**

Business Address:  
Suite 2, 52 Lord Street  
PORT MACQUARIE NSW 2444  
Postal Address:  
PO Box 2853  
PORT MACQUARIE NSW 2444  
Phone: (02) 6584 1752  
Fax: (02) 4927 0114  
E-mail: [portmacquarie@da.org.au](mailto:portmacquarie@da.org.au)

### **Brief Overview:**

Disability Advocacy NSW's (DA) role is to advocate with and for people with any type of disability, including mental illness, to get fair treatment. An advocate can help a person with a disability help get fair treatment: from government departments, disability services, other services and businesses; at work, university, school or TAFE; with accommodation, transport and access; and with legal, healthcare or money issues.

**Service Area:** Hunter, New England and Mid North Coast Local Planning Areas

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## 12. Hunter Information Services

# Paraplegic and Quadriplegic Association of NSW (Paraquad) – Sydney Branch

<http://www.paraquad.org.au>

### **Contact details:**

#### **Sydney**

Business Address:

6 Holker Street

NEWINGTON NSW 2127

Postal Address:

PO Box 6347

SILVERWATER DC NSW 1811

Phone: (02) 8741 5600

Fax: (02) 8741 5650

ParaQuad Customer Service: 1300 886 601

E-mail: [paraquad@paraquad.org.au](mailto:paraquad@paraquad.org.au)

#### **Newcastle**

Business Address:

65 The Avenue

WICKHAM NSW 2293

Postal Address:

PO Box 245

WICKHAM NSW 2293

Phone: (02) 4969 6388

Fax: (02) 4961 6101

E-mail: [newcastle@paraquad.org.au](mailto:newcastle@paraquad.org.au)

### **Brief Overview:**

Paraplegic and Quadriplegic Association of NSW (ParaQuad) is a non-government organisation that assists people with spinal cord injury by providing a range of highly specialised support services that are designed to promote and encourage their rehabilitation, community integration and independence.

In addition, ParaQuad NSW represents the interests of its members at all levels of government by making submissions and lobbying for change on present issues that affect their current well-being and to maximise their opportunities in their local community. ParaQuad NSW is a support system that continues long after the injured person has left hospital and has re-entered the community.

**Service Area:** Hunter Local Planning Area

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## 12. Hunter Information Services

# Radio for the Print Handicapped of NSW

## Co operative Ltd

<http://www.2rph.org.au/contact/>

### **Contact details:**

Business Address:

7/184 Glebe Point Road

GLEBE NSW 2037

Phone: (02) 9518 8811

Fax: (02) 9566 4477

Email: [2rph@2rph.org.au](mailto:2rph@2rph.org.au)

### **Brief Overview:**

The initials RPH in our call sign stand for Radio for the Print Handicapped of NSW. We are a special purpose radio station, with more than half our funding supplied by Government sources. We have memberships, fund raising and sponsorships. There's no other radio station quite like an RPH station!

2RPH provides a radio reading service for people who cannot see, handle or understand printed material. We do so in one way or another for 17 hours a day. That's the sole reason we're here. There are 7 RPH stations around Australia (Melbourne, Canberra, Sydney, Brisbane, Adelaide, Perth and Hobart). We are also associated with the Radio Reading Service of New Zealand. Radio for the Print Handicapped of NSW has been broadcasting in Sydney since April 1983 and from the Glebe studios since May 2000.

2RPH has three transmitters (Prospect, Mount Sugarloaf and Kings Cross) and can be heard on 1224 AM and 100.5 FM in the Sydney area, and on 100.5 FM in the Newcastle and the Lower Hunter region.

**Service Area:** Metropolitan Sydney, Newcastle and Lower Hunter Region

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## 13. Northern New South Wales Region Map

The Northern Region provides services to 28 Local Government Areas from Tweed Heads in the North to Great Lakes in the south and west to Moree Plains and Narrabri. There are three Local Planning Areas: New England, Far North Coast and Mid North Coast.



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## 14. Northern New South Wales Region Advocacy Services

### Ability Incorporated Advocacy Service

<http://www.abilityincorporated.org.au>

#### **Contact details:**

Business Address:

3/106 Main Street

ALSTONVILLE NSW 2477

Postal Address:

PO Box 417

ALSONVILLE NSW 2477

Phone: (02) 6628 8188

Fax: (02) 6628 8199

E-mail: [admin@abilityincorporated.org.au](mailto:admin@abilityincorporated.org.au)

#### **Brief Overview:**

Ability Incorporated Advocacy Service supports and advocates for people with disabilities on the Far North Coast.

The service runs training workshops for people with disabilities, their families and carers to understand and exercise their rights and responsibilities at work and in the community.

**Service Area:** Far North Coast from Tweed to Grafton, and west to Tenterfield.

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## 14. Northern Region Advocacy Services

# Disability Advocacy NSW Inc.

<http://www.da.org.au>

### **Contact details:**

#### **Newcastle Office**

Business Address:  
Suite 3 Level 1  
Devonshire House  
408 King Street  
NEWCASTLE WEST NSW 2302  
(near the corner of Union and King Streets)  
Phone: 1300 365 085 or (02) 4927 0111  
Fax: (02) 4927 0114  
E-mail: [da@da.org.au](mailto:da@da.org.au)

#### **Tamworth Office**

Business Address:  
Suite 3 Level 1  
422-426 Peel Street  
TAMWORTH NSW 2340  
Postal address:  
PO Box 814  
TAMWORTH NSW 2340  
Phone: (02) 6766 4588  
Fax: (02) 6766 4261  
E-mail: [tamworth@da.org.au](mailto:tamworth@da.org.au)

#### **Armidale Office**

Business Address:  
Armidale Professional Centre  
Cinders Lane  
ARMIDALE NSW 2350  
Postal Address:  
PO Box 957  
ARMIDALE NSW 2350  
Phone: (02) 6776 6201  
Fax: (02) 6766 4261  
E-mail: [armidale@da.org.au](mailto:armidale@da.org.au)

#### **Coffs Harbour Office**

Business Address:  
Suite 2  
79 West High Street  
COFFS HARBOUR NSW 2450  
Postal Address:  
PO Box 418  
COFFS HARBOUR NSW 2450  
Phone: (02) 6651 1159  
Fax: (02) 4927 0114  
E-mail: [coffsharbour@da.org.au](mailto:coffsharbour@da.org.au)

#### **Taree Office**

Business/Postal Address:  
Ormsby House  
24 Commerce Street  
TAREE NSW 2430  
Phone: (02) 6552 6936  
Fax: (02) 6552 6936  
E-mail: [taree@da.org.au](mailto:taree@da.org.au)

#### **Port Macquarie Office**

Business Address:  
Suite 2 52 Lord Street  
PORT MACQUARIE NSW 2444  
Postal Address:  
PO Box 2853  
PORT MACQUARIE NSW 2444  
Phone: (02) 6584 1752  
Fax: (02) 4927 0114  
E-mail: [portmacquarie@da.org.au](mailto:portmacquarie@da.org.au)

### **Brief Overview:**

Disability Advocacy NSW's (DA) role is to advocate with and for people with any type of disability, including mental illness, to get fair treatment. An advocate can help a person with a disability help get fair treatment: from government departments, disability services, other services and businesses; at work, university, school or TAFE; with accommodation, transport and access; and with legal, healthcare or money issues.

**Service Area:** Hunter, New England and Mid North Coast Local Planning Areas.

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## 15. Northern New South Wales Region Information Services

### Disability and Aged Information Service Inc (DAISI).

<http://www.daisi.asn.au>

#### **Contact details:**

Business/Postal Address:

Suite 7 Level 1

31 Cherry Street

BALLINA NSW 2478

Phone: Freecall 1800 800 340

Or (02) 6686 7887

Fax: (02) 6686 9392

E-mail: [info@daisi.asn.au](mailto:info@daisi.asn.au)

#### **Brief Overview:**

Disability and Aged Information Service Inc (DAISI) is a free service giving information on services and supports available to assist older people, people with a disability, their families, carers and advocates.

**Service Area:** Far North Coast Local Planning Area

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## 15. Northern Region Information Services

# The Deaf Society of NSW

<http://www.deafsocietynsw.org.au>

### **Contact details:**

#### **Parramatta Office**

Business Address:  
Level 4 69 Phillip Street (entry via Horwood Place)  
PARRAMATTA NSW 2150

Postal Address:  
PO Box 1060  
PARRAMATTA NSW 2124

Phone: (02) 8833 3600  
TTY: (02) 8833 3691  
Fax: (02) 8833 3699  
E-mail: [info@deafsociety.com](mailto:info@deafsociety.com)

#### **Free Call numbers for people outside Sydney**

Phone: 1800 893 855  
TTY: 1800 893 885  
Fax: 1800 898 333

#### **Hunter Office**

Business Address:  
Suite 1 (Ground floor) 133 King St  
NEWCASTLE NSW 2300

Postal Address:  
PO Box 1098  
NEWCASTLE NSW 2300  
Phone: (02) 4929 7494  
or Mob/SMS 0410 909 286  
TTY: (02) 4929 7494  
Fax: (02) 4929 1404  
E-mail: [hunter@deafsociety.com](mailto:hunter@deafsociety.com)

#### **Northern Office**

Business Address:  
22 Conway St  
LISMORE NSW 2480

Postal Address:  
PO Box 1148  
LISMORE NSW 2480  
Phone: (02) 6622 8332  
TTY: (02) 6622 4028  
Fax: (02) 6622 4886  
E-mail: [northernnsw@deafsociety.com](mailto:northernnsw@deafsociety.com)

### **Brief Overview:**

The Deaf Society of New South Wales is a non-profit agency which believes in “equity for deaf people”. It has provided support services and programs for people who are Deaf, Deafblind and hard of hearing, and their families since 1913. Local Community Workers provide support and referral for individuals, Deaf Community development, Deaf Awareness services, dissemination of information, interpreting, and advocacy. The organisation is a Registered Training Organisation (RTO) and Disability Employment Service (DES) provider.

**Service Area:** Far North Coast Local Planning Area (Also see: Statewide – offices in Parramatta, Newcastle, Niagara Park (Central Coast), Boambee (Coffs Harbour), Lismore, Tamworth and Albion Park Rail (South Coast). For full contact details go to [www.deafsocietynsw.org.au/contact/our\\_offices.html](http://www.deafsocietynsw.org.au/contact/our_offices.html) The Deaf Society also provides services regularly in Nowra, Orange, Pt Macquarie and Tweed Heads).

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## 16. Southern New South Wales Region Map

The Southern Region provides services in the areas of Young, Wollongong, Goulburn, Queanbeyan, Cooma-Monaro, Snowy River and Bega Valley.



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## 17. Southern New South Wales Region Advocacy Services

# Information on Disability Education and Awareness Services (IDEAS)

<http://www.ideas.org.au>

### **Contact details:**

#### **Tumut Service Centre :**

53 Merivale Street

TUMUT NSW 2720

Postal Address:

PO Box 786

TUMUT NSW 2720

Phone and TTY: 1800 029 904

or (02) 6947 3377

SMS: 0458 296 602

Fax: (02) 6947 3723

E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

#### **Ultimo Service Centre:**

Suite 8 Level 1

330 Wattle Street

ULTIMO NSW 2012

Phone: 1800 029 904

or (02) 9211 1300

Fax: (02) 9211 1366

E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

#### **Wollongong Office:**

Suite 5 Level 4

166 Keira Street

Wollongong NSW 2500

Phone: (02) 4226 1597

Email: [education@ideas.org.au](mailto:education@ideas.org.au)

### **Brief Overview:**

Information on Disability Education and Awareness Services (IDEAS NSW) Inc. is an independent disability information provider offering information to people with a disability, their families and carers, that assist people with a disability access relevant services and make informed choices about daily living.

IDEAS NSW provides an advocacy brokerage service to people with disability living in the Southern Highlands (including South Coast), Illawarra, South West Sydney and South East Sydney regions of NSW.

**Service Area:** *Illawarra and Southern Highlands Local Planning Areas.*

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## 17. Southern Region Advocacy Services

# Italian Social Welfare Organisation

<http://www.itsowel.com.au>

### **Contact details:**

Business Address:

21 Stewart Street

WOLLONGONG NSW 2500

Phone: (02) 4228 8222

Fax: (02) 4228 5083

E-mail: [coordina1@itsowel.com.au](mailto:coordina1@itsowel.com.au)

### **Brief Overview:**

Italian Social Welfare (ITSOWEL) provides information, advocacy and referral for people with a disability and their family or carers in the Italian community in the Illawarra region.

**Service Area:** Illawarra

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## 17. Southern Region Advocacy Services

### The Disability Trust

<http://www.disabilitytrust.org.au>

#### **Contact details:**

##### **Head Office**

Business Address:

100 – 102 Jardine Street

FAIRY MEADOW NSW 2519

Postal Address:

PO Box 395

FAIRY MEADOW NSW 2519

Phone: 1300 797 443

Or (02) 4255 8000

E-mail: [info@disabilitytrust.org.au](mailto:info@disabilitytrust.org.au)

##### **Shoalhaven Office**

Business/Postal Address:

1/19 Nowra Lane

NOWRA NSW 2541

Phone: (02) 4428 9000

Fax: (02) 4421 6880

Fax: (02) 4255 8088

#### **Brief Overview :**

The Disability Trust operates DIAL- an information and referral assistance line on 4255 8000. DIAL provides information on programs and services; disability equipment and aids; community networks: support services and professionals; and many other areas. The Disability Trust supports Wollongong Self Advocacy- a social and educational group for people with a disability who are interested in increasing their self advocacy skills.

The Shoalhaven Information and Advocacy provides information and resources; individual advocacy; referral; access to counselling; training and self advocacy.

The Disability Trust also produces a monthly newsletter, Your Choice, Your Voice, that covers local, state and national issues for people with a disability their family and carers.

**Service Area:** Illawarra Local Planning Area

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## 18. Southern New South Wales Region Information Services

### Italian Social Welfare Organisation

<http://www.itsowel.com.au>

**Contact details:**

Business Address:

21 Stewart Street

WOLLONGONG NSW 2500

Phone: (02) 4228 8222

Fax: (02) 4228 5083

E-mail: [coordina1@itsowel.com.au](mailto:coordina1@itsowel.com.au)

**Brief Overview:**

Italian Social Welfare (ITSOWEL) provides information, advocacy and referral for people with a disability and their family or carers in the Italian community in the Illawarra region.

**Service Area:** Illawarra

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## 18. Southern Region Information Services

# The Disability Trust

<http://www.disabilitytrust.org.au>

### **Contact details:**

#### **Head Office**

Business Address:

100 – 102 Jardine Street  
FAIRY MEADOW NSW 2519

Postal Address:

PO Box 395  
FAIRY MEADOW NSW 2519

Phone: 1300 797 443

Or (02) 4255 8000

E-mail: [info@disabilitytrust.org.au](mailto:info@disabilitytrust.org.au)

Fax: (02) 4255 8088

#### **Shoalhaven Office**

Business/Postal Address:

1/19 Nowra Lane  
NOWRA NSW 2541

Phone: (02) 4428 9000

Fax: (02) 4421 6880

### **Brief Overview :**

The Disability Trust operates DIAL- an information and referral assistance line on 4255 8000. DIAL provides information on programs and services; disability equipment and aids; community networks: support services and professionals; and many other areas. The Disability Trust supports Wollongong Self Advocacy- a social and educational group for people with a disability who are interested in increasing their self advocacy skills.

The Shoalhaven Information and Advocacy provides information and resources; individual advocacy; referral; access to counselling; training and self advocacy.

The Disability Trust also produces a monthly newsletter, Your Choice, Your Voice, that covers local, state and national issues for people with a disability their family and carers.

**Service Area:** Illawarra Local Planning Area

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## 19. Western New South Wales Region Map

The Western Region covers 72% of NSW, from the Great Dividing Range in the east through to the Central Tablelands and arid plains in the west. Approximately 589,000 people live here, which represents 9.1% of the population of NSW. There are three Local Planning Areas (LPAs): Orana Far West, Central West, and Riverina Murray. We provide services in the areas of Broken Hill, Bourke, Walgett, Cobar, Dubbo, Parkes, Lithgow and Wagga Wagga.



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## 20. Western New South Wales Region Advocacy Services

# Disability Advocacy and Information Service – Albury

<http://www.dais.org.au>

### **Contact details:**

Business Address:

20 Stanley St

WODONGA VIC 3690

Postal Address:

PO Box 982

WODONGA VIC 3689

Phone: (02) 6056 2420 or 1300 886 388

Fax: (02) 6024 6809

E-mail: [admin@dais.org.au](mailto:admin@dais.org.au)

### **Brief Overview:**

Disability Advocacy and Information Service (DAIS) is an independent organisation that promotes positive changes in the lives of people with a disability and their carers.

DAIS offers assistance and services that aim to integrate people with a disability into their general community. Furthermore, DAIS co-operates with both local and state government departments in the implementation of local and regional disability programs and future development schemes.

**Service Area:** Southern New South Wales including Albury, Hume, Corowa, Holbrook, Culcairn, Berrigan, Deniliquin and Urana. DAIS also covers the northeastern area of the Hume Region in Victoria.

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## 20. Western Region Advocacy Services

# Disability Information Advocacy Service Inc.

[www.dias.net.au](http://www.dias.net.au)

### **Contact details:**

Business Address:

Room 10

96 Russell Street

BATHURST NSW 2795

Postal Address:

PO Box 1469

BATHURST NSW 2795

Phone: (02) 6332 2100

Fax: (02) 6332 6611

E-mail: [admin@dias.net.au](mailto:admin@dias.net.au)

### **Brief Overview:**

Disability Information Advocacy Service Inc's (DIAS) vision is to empower people with disability to be respected and valued members of the community.

DIAS is a free independent information and advocacy service for people with a disability, their families and carers in the age range 0-65 years.

DIAS encourages people with a disability to speak up for their own rights and refers people with a disability to activities and services of their choice, in the community.

**Service Area:** Central West & Orana/Far West NSW

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## 21. Western New South Wales Region Information Services

### Broken Hill & District Hearing Resource Centre

<http://www.bhhearingresourcecentre.com.au/>

#### **Contact Details**

Business Address:

187 Argent St

BROKEN HILL NSW 2880

Postal:

PO Box 958

BROKEN HILL NSW 2880

Email: [hearthis@australiaonline.net.au](mailto:hearthis@australiaonline.net.au)

Ph: (08) 8088 2228

Fax: (08) 8087 9388

#### **Brief Overview**

The Broken Hill and District Hearing Resource Centre provides support for people who are deaf, hearing impaired or have an associated hearing disorder.

**Service Area:** Broken Hill & District

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## 21. Western Region Information Services

# Disability Advocacy and Information Service – Albury

<http://www.dais.org.au>

### **Contact details:**

Business Address:

20 Stanley St

WODONGA VIC 3690

Postal Address:

PO Box 982

WODONGA VIC 3689

Phone: (02) 6056 2420 or 1300 886 388

Fax: (02) 6024 6809

E-mail: [admin@dais.org.au](mailto:admin@dais.org.au)

### **Brief Overview:**

Disability Advocacy and Information Service (DAIS) is an independent organisation that promotes positive changes in the lives of people with a disability and their carers.

DAIS offers assistance and services that aim to integrate people with a disability into their general community. Furthermore, DAIS co-operates with both local and state government departments in the implementation of local and regional disability programs and future development schemes.

**Service Area:** Southern New South Wales including Albury, Hume, Corowa, Holbrook, Culcairn, Berrigan, Deniliquin and Urana. DAIS also covers the northeastern area of the Hume Region in Victoria.

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## 21. Western Region Information Services

# Information on Disability Education and Awareness Services (IDEAS)

<http://www.ideas.org.au>

### **Tumut Service Centre :**

53 Merivale Street  
TUMUT NSW 2720  
Postal Address:  
PO Box 786  
TUMUT NSW 2720  
Phone and TTY: 1800 029 904  
or (02) 6947 3377  
SMS: 0458 296 602  
Fax: (02) 6947 3723  
E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

### **Wollongong Office:**

Suite 5 Level 4  
166 Kiera Street  
WOLLONGONG NSW 2500  
Phone: (02) 4226 1597  
Email: [education@ideas.org.au](mailto:education@ideas.org.au)

### **Ultimo Service Centre:**

330 Wattle Street  
Suite 8 Level 1  
ULTIMO NSW 2012  
Phone: 1800 029 904  
or (02) 9211 1300  
Fax: (02) 9211 1366  
E-mail: [ideas@ideas.org.au](mailto:ideas@ideas.org.au)

## **Brief Overview**

Information on Disability Education and Awareness Services (IDEAS NSW) Inc. is an independent disability information provider offering information to people with a disability, their families and carers, that assist people with a disability access relevant services and make informed choices about daily living.

IDEAS NSW provides an advocacy brokerage service to people with disability living in the Southern Highlands (including South Coast), Illawarra, South West Sydney and South East Sydney regions of NSW.

**Service Area:** Statewide also take calls Nationally.

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## 21. Western Region Information Services

# Yarkuwa Indigenous Knowledge Centre Aboriginal Corporation

<http://www.yarkuwa.com.au>

### **Contact details:**

Business Address:

Island Sanctuary

Cressy Street

DENILIKUIN NSW 2710

Postal Address:

PO Box 276

DENILIKUIN NSW 2710

Phone: (03) 5881 3312

Fax: (03) 5881 3312

E-mail: [yarkuwa@bigpond.com](mailto:yarkuwa@bigpond.com)

### **Brief Overview:**

Yarkuwa is an Aboriginal organization established in 2003 to hold and maintain traditional knowledge relating to culture and heritage, family and kinship and to provide a base for community development. Yarkuwa's primary objectives are to:

To collate and maintain cultural, heritage and environment information as it relates to the Wamba Wamba and Perrapa Perrapa country; To provide an education service to the wider community including schools and community groups; To engage in negotiations with Local, State, Federal and other agencies on matters relating to culture, heritage and the environment; To provide the means for members to develop skills that will allow them to be involved in the provision of education and research services; To provide a centre to facilitate the transfer of knowledge from one generation to the next; To acquire and hold title to land and water for the purposes of culture and heritage, environment, education, conservation, social and economic development.

The Aboriginal Carer NGO project is to provide Information, referral and support to people with a disability from an indigenous background their families and carers.

**Service Area:** Riverina/Murray Local Planning Area.

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Head Office – Metro South

Radio for the Print Handicapped of NSW (Print Disability/Alternative formats) **67**  
Head Office – Metro South

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